Home Tour Checklist

This checklist was created to assist you with the types of questions you may want to ask when touring retirement communities. It is always encouraged to do research and spend some time in the home to ensure the right fit for you or your loved one.

On-call physician In-house doctor's office Medication supervision/ On-call physician anywhere in the building Full assistance (including bathing, dressing, grooming,	Community & Location		
3 high-quality meals daily Spacious patio/terrace Social lounges Choice of menu items Theatre Library Special diets Fitness centre Games/crafts room Availability of snacks/drinks Laundry on every floor Chapel Housekeeping Central dining hall Pet-friendly Transportation/shuttle bus Private dining space to entertain friends and family Walking circuit Foot care, yoga, etc.) Parking (indoor & outdoor) Common computer Salt water pool Health-care Services 24-hour registered nursing staff support On-call system that works anywhere in the building EVAC Chair In-house doctor's office Medication supervision/ Medication supervision/ Medication supervision/ Social lounges Library Library Cames/crafts room Chapel Pet-friendly Pet-friendly Wellness services (physiotherapy, massage therapy, foot care, yoga, etc.) Salt water pool Salt water pool Salt water pool EVAC Chair Palliative Care Palliati	Nature & clean air	Public Transportation	Public library
Choice of menu items	Services & Amenities		
24-hour registered nursing staff support Senior-dedicated pharmacy Lift transfer (2-person) On-call system that works Cognitive and dementia care anywhere in the building EVAC Chair In-house doctor's office Full assistance (including bathing, dressing, grooming, Palliative Care Medication supervision/ Asilation	Choice of menu items Special diets Availability of snacks/drinks Housekeeping Transportation/shuttle bus Beauty salon Parking (indoor & outdoor)	Theatre Fitness centre Laundry on every floor Central dining hall Private dining space to entertain friends and family Walking circuit	Library Games/crafts room Chapel Pet-friendly Wellness services (physiotherapy, massage therapy, foot care, yoga, etc.)
staff support On-call system that works On-call physician In-house doctor's office Medication supervision/ On-call system that works anywhere in the building EVAC Chair Full assistance (including bathing, dressing, grooming,	Health-care Services		
Dental	staff support On-call physician In-house doctor's office Medication supervision/ administration	On-call system that works anywhere in the building Full assistance (including	Cognitive and dementia care EVAC Chair Palliative Care

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Home Tour Checklist Continued...

Spacious, well-planned layout Clean High-speed internet Beautiful, neutral decor High-quality materials used Cable & telephone Bright & airy Well maintained (nothing is broken or missing) En-suite laundry Meliable security & fire-suppression system Large hallways Kitchenette Window view Patio/balcony No-slip flooring & safety bars Activities & Events Regularly scheduled fitness, craft, social and recreational activities Wriety of activities and special events Residence Information Reliable ownership/no change in ownership What are the packages and monthly rates? Variety of suites & packages and monthly rates? Variety of suites & packages available Is a deposit required? Can you meet the General Manager friendly, courteous, knowledgeable and open to input/suggestions? Good reputation & wellestablished Resident council & resident ambassadors Reputable builder Reputable builder High-quality materials used Cable & telephone Climate control broken all suppressions Climate control En-suite laundry Wheelchair accessible Closet/storage space Kitchenette No-slip flooring & safety bars Safety & comfort considered to assisted living in the same residence? Moving & transition services Moving & transition services Moving & transition services What is the difference between unassisted and assisted living at the home? What if I want to upgrade or downgrade my package? Flexibility & willingness to work with your needs Reputable builder	Suite & Building Features		
Regularly scheduled fitness, craft, social and recreational activities Variety of activities and special events Residence Information Reliable ownership/no change in ownership What are the packages and monthly rates? Variety of suites & packages available Can you meet the General Manager? Is the General Manager friendly, courteous, knowledgeable and open to input/suggestions? Good reputation & wellestablished Residence Information Did the residents seem happy and friendly? Could you ask a resident for their opinion of the home? Method of payment opinion of the home? Method of payment opinion of the home? Method of payment opinion of the home? What is the difference between unassisted and assisted living at the home? What if I want to upgrade or downgrade my package? Member of ORCA and RHRA certified	Beautiful, neutral decor Bright & airy Quiet Reliable security & fire-suppression system	 High-quality materials used Well maintained (nothing is broken or missing) Wheelchair accessible Large hallways 	Cable & telephone Climate control En-suite laundry Closet/storage space Kitchenette
craft, social and recreational activities Variety of activities and special events	Activities & Events		
Reliable ownership/no change in ownership What are the packages and monthly rates? Variety of suites & packages available Can you go from unassisted to assisted living in the same residence? Moving & transition services Method of payment Is a deposit required? Can you meet the General Manager? Is the General Manager friendly, courteous, knowledgeable and open to input/suggestions? Good reputation & wellestablished Resident council & resident ambassadors Did the residents seem happy and friendly? Could you ask a resident for their opinion of the home? Moving & transition services Are convalescent/short-term/respite stays offered? What is the difference between unassisted and assisted living at the home? What if I want to upgrade or downgrade my package? Flexibility & willingness to work with your needs Reputable builder	craft, social and recreational	suggestions for activities Variety of activities and	
change in ownership What are the packages and monthly rates? Variety of suites & packages available Can you meet the General Manager? Is the General Manager friendly, courteous, knowledgeable and open to input/suggestions? Good reputation & wellestablished Resident council & resident ambassadors happy and friendly? Could you ask a resident for their opinion of the home? Moving & transition services Method of payment Is a deposit required? Visitor policy How often and how much are the service fee increases? What happens if I am hospitalized? Flexibility & willingness to work with your needs Reputable builder	Residence Information		
	change in ownership What are the packages and monthly rates? Variety of suites & packages available Can you meet the General Manager? Is the General Manager friendly, courteous, knowledgeable and open to input/suggestions? Good reputation & wellestablished Resident council & resident	happy and friendly? Could you ask a resident for their opinion of the home? Method of payment Is a deposit required? Visitor policy How often and how much are the service fee increases? What happens if I am hospitalized? Flexibility & willingness to work with your needs	to assisted living in the same residence? Moving & transition services Are convalescent/short-term/ respite stays offered? What is the difference between unassisted and assisted living at the home? What if I want to upgrade or downgrade my package? Member of ORCA and RHRA

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